

✓/A X 290305
Latimer, Becky

From: Latimer, Becky
Sent: Monday, February 10, 2020 1:03 PM
To: _____
Subject: 2019-290-WS

Dear Cindy Pennington,

Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates <https://dms.psc.sc.gov/Web/Dockets/Detail/117247>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,
Becky Latimer

Public Service Commission of South Carolina

Rebecca G. Latimer (Becky)
Administration Coordinator/Clerks Office
101 Executive Center Dr. Suite 100
Columbia, SC 29210
"It's a great day in South Carolina"



Save as PDF file and Email form
to: contact@psc.sc.gov

* Required Fields

Date: * 2/7/2020

Letter of Protest

Docket No. 2019-290-WS

Protestant Information:

Name * Cindy Pennington

Mailing Address * _____

City, State Zip * Lake Wylie, SC

E-mail _____

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Customer of Blue Granite
home owner of residence
at this address

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Increasing rates to fund expenditures that do not improve water delivery, water quality or customer service (such as rebranding office relocation) should not be approved. Similar to Commission Order # 2018-804. Improve delivery BEFORE rate increases.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *

Not necessarily

Signature Required:

C. Pennington

Latimer, Becky

From: Latimer, Becky
Sent: Monday, February 10, 2020 1:04 PM
To: _____
Subject: 2019-290-WS

Dear Thom Pennington,

Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates <https://dms.psc.sc.gov/Web/Dockets/Detail/117247>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,
Becky Latimer



Save as PDF file and Email form
to: contact@psc.sc.gov

* Required Fields

Letter of Protest

Date: * 2/10/2020

Docket No. 2019-296-WS

Protestant Information:

Name * Thom Pennington

Mailing Address *

City, State Zip * Lake Wylie, SC

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

customer of Blue granite
home owner of residence
at this address

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Poor performance, delivery, quality and Customer Service describe my experience with BGWC. Please do not grant an increase for BGWC to fund additional inefficiencies and other items that are not of benefit to the customer - ie. office relocation, name change + rebranding!

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *

No

Signature Required:



The Public Service Commission State of South Carolina

[Handwritten signature]

COMMISSIONERS

Comer H. "Randy" Randall, Third District
Chairman
Florence P. Belser, Second District
Interim Vice Chairman
John E. "Butch" Howard, First District
Thomas J. "Tom" Ervin, Fourth District
Swain E. Whitfield, Fifth District
Justin T. Williams, Sixth District

G. O'Neal Hamilton, Seventh District

Jocelyn Boyd
Chief Clerk/Executive Director
Phone: (803) 896-5133
Fax: (803) 896-5246

Administrative Department
Phone: (803) 896-5100
Fax: (803) 896-5246

February 10, 2020

Casey Lynn Bartlett

Clover, SC

Dear Casey Bartlett,

Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- [Docket No. 2019-290-WS](#) - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates <https://dms.psc.sc.gov/Web/Dockets/Detail/117247>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,
Becky Latimer



* Required Fields

Date: * 02/10/2020

Letter of Protest
Docket No. 2019-290-V

Protestant Information:

Name * **Casey Lynn Bartlett**

Mailing Address * _____

City, State Zip * **Clover**, **SC** Phone * _____

E-mail _____

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a current customer to Blue Granite Water and my interest in this is for the requested rate increase that was submitted by BGW

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

My protest for this rate increase is for the fact that this is an unjustified rate increase. Countless time throughout the past few years, they are continuously changing my due date and my billing timeframe. I am no longer able to keep up with if they are over charging me due to the constant changes in my due date. Secondly, we were under a water restriction for the majority of the 2019 fiscal year. They drove around my complex stalking myself and neighbors to make sure we were not doing anything out of their "requirements" for the water restriction. How is this the communities of Lake Wylie's fault that they were not able to keep up with supply and demand? YC may be growing, however BGW said they could handle the growth and infrastructure. They have continued to highly increase our bills for the past 5+ years, but where is this money going? Clearly its not going to infrastructure since we still have disgusting water. If they were handling the infrastructure as they say they are, we wouldn't have been put in a water.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

I will be there to attend the hearing, however I have not decided if I want to speak.

Signature Required: **Casey L. Bartlett**